ProQuest: Statistical Abstract of the United States Accessibility Conformance Report

VPAT[®] Version 2.2, Revised Section 508 Edition—July 2018

Name of Product/Version:	Statistical Abstract of the United States, 2019
Product Description:	From proquest.com:
	"Published annually by the federal government since 1878, the Statistical Abstract of the United States is
	the best-known statistical reference publication in the country, and perhaps the world. Librarians value
	the Statistical Abstract as both an answer book and a guide to statistical sources. As a comprehensive
	collection of statistics on the social, political, and economic conditions of the United States, it is a
	snapshot of America and its people.
	ProQuest has taken on responsibility for updating and releasing this publication, the most used
	statistical reference tool in U.S. libraries."
Report Date:	June, 2019
Contact information:	email.technicalsupport@proquest.com
Notes:	ProQuest is committed to providing an experience that is fully accessible to everyone. We make every
	effort to ensure that all pages comply with web accessibility guidelines. Due to the scale and complex
	nature of ProQuest content and services, this is an ongoing effort. We appreciate your feedback.
Evaluation Methods Used:	Methods and tools:
	Color Contrast Analyzer
	Deque aXe accessibility testing tool
	High Contrast Chrome extension
	 Keyboard-access manual testing and assessment
	NVDA (NonVisual Desktop Access) screen-reader utility
	 WebAim's WAVE (Web Accessibility Evaluation tool)

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at <u>http://www.w3.org/TR/2008/REC-</u>	Level A: Yes
<u>WCAG20-20081211/</u>	Level AA: Yes
	Level AAA: No
Revised Section 508 standards as published by the U.S. Access Board in the Federal	
Register on January 18, 2017	Yes
Corrections to the ICT Final Rule as published by the US Access Board in the Federal	163
Register on January 22, 2018	

Terms

The terms used in the Conformance Level information are defined as follows:

- Supports: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	 The product is designed to support alternative access to non-text content wherever possible. Non-text images, like institutional co-branding logos, have associated alt/title text. Apart from logos and icons, there are no other raster or vector-based elements. However, gif images of tables in the content do not have alt text. NVDA can read out spreadsheet and PDF table content so users could interact with those versions of the table.
 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not applicable	This product does not contain audio-only or video-only content.
 1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not applicable	This product does not contain audio or video content.

Criteria	Conformance Level	Remarks and Explanations
 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not applicable	This product does not contain audio or video content.
 1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	 The site employs the following to support this: labels/ids with form elements markup for lists & headings CSS to control the visual presentation of text Exceptions: Some form controls do not have corresponding form labels. Support through equivalent facilitation: Data tables are displayed in the product in gif format (images) and therefore row and column headers cannot be identified using html tags. Alternative versions of the tables are available to download in Excel and PDF format. These formats can be read using assistive technology e.g. NVDA. Compliance of this standard was validated by WAVE (web accessibility evaluation tool) provided by WebAIM, manual visual checks and NVDA.

Criteria	Conformance Level	Remarks and Explanations
 1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	 Content is ordered in a meaningful sequence, even when page styling is turned off. Exceptions: when page styling is turned off, some extraneous material is displayed on the document page. Compliance of this standard was validated using WAVE.
 1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	 Instructions provided do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Typically, descriptive text and labels are used. Compliance of this standard was validated using manual visual checks.
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	 Color is used to enhance usability in conjunction with other techniques for example: Outlining the area of cursor focus, underlining link text when a link is activated, providing text prompts in the search input box, asterisk to indicate required fields on email form. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. Compliance of this standard was validated using manual visual checks and WAVE.

Criteria	Conformance Level	Remarks and Explanations
1.4.2 Audio Control(Level A)Also applies to:Revised Section 508• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Not applicable	This product does not contain audio or video content.
 2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	 This product is keyboard accessible. Compliance of this standard was validated by manual keyboard checks.
 2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	 Focus can be moved to and away from components using only a keyboard. Compliance of this standard was validated using manual keyboard checks.
 2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	 This site does not require timed responses. There is a time limit to the user's session, however the user is alerted when the time limit is approaching, and the user is provided with clear options to begin a new session.
 2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	 There is no moving, blinking, scrolling, or auto-updating content on the site. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	 This product does not use flashing or blinking elements in the user interface. Compliance of this standard was validated using manual visual checks.
 2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Partially supports	 "Skip navigation" links are not provided at the top of every page to permit users to skip repetitive navigation links. We are working to address this issue. Blocks of content are grouped under headings or using structural elements.
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does not support	 Page titles are generic to the site and do not identify the specific contents of each page.
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	 Page elements and functionality are placed in an order that follows the sequences and relationships in the content. Compliance of this standard was validated using manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
 2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	 Meaningful link text has been used throughout the site. Where link text could be considered ambiguous, we have provided title attribute text with additional information. Exceptions: Some links do not have the necessary title attribute text, e.g. the next/previous arrow icons on Doc View pages. Compliance of this standard was validated using manual visual checks.
 3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Does not support	 The language of each page has not been specified in the HTML. Compliance of this standard was validated using WAVE.
 3.2.1 On Focus (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	 Context is not changed on focus alone. Compliance of this standard was validated using manual visual and keyboard checks.
 3.2.2 On Input (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	 Context is not changed automatically – appropriate controls are provided. Compliance of this standard was validated using manual visual and keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
 3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	• Error messages are provided on all forms.
 3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	 Input fields are clearly labelled, and explanatory text is provided to assist the user where necessary. All forms have been coded with the necessary mark-up (use of labels/ids, fieldset, etc.) to make them accessible to assistive technologies. Exceptions: Some form controls do not have corresponding form labels. Compliance of this standard was validated using the WAVE automated accessibility tool, keyboard checks and manual visual checks.
 4.1.1 Parsing (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	 Pages conform to HTML web standards. Compliance of this standard was validated using WAVE and developer tools.

Criteria	Conformance Level	Remarks and Explanations
 4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	 Pages conform to HTML web standards, so the name and role of all UI components can be determined. Text labels identify form fields. Label / ids and other accessible code necessary for screen readers are associated with form elements. Exceptions: Enough information about a user interface element is available in most cases. Work to identify and correct any missing information (e.g. missing form labels) is ongoing as part of our regular release schedule. Compliance of this standard was validated using WAVE and manual visual checks.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
 1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	 The product does not contain live audio or video content. This standard was evaluated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded)(Level AA)Also applies to:Revised Section 508• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Not Applicable	 The product does not contain audio or video content. This standard was evaluated using manual visual checks.
 1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	 Interface colors have been tested for enough levels of contrast in accordance with WCAG recommendations. In addition, CSS style sheets can be switched off or overridden by user preferences. Compliance of this standard was validated using WAVE and WebAIM's color contrast checker.
1.4.4 Resize text(Level AA)Also applies to:Revised Section 508• 501 (Web)(Software)• 504.2 (Authoring Tool)• 602.3 (Support Docs)	Supports	 Text throughout the ProQuest platform can be resized without assistive technology up to 200% without loss of content or functionality. Compliance of this standard was validated with visual checks using Chrome.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	 HTML/CSS is used to represent visual presentation whenever possible. Data tables are displayed in the product in gif format (images) and therefore are not accessible to a screen reader. However, alternative versions of the tables are available to download in Excel and PDF format. These formats can be read using assistive technology e.g. NVDA. This standard was evaluated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
 2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	 More than one way is available to locate the main pages of the site. For instance, links to the main areas of the site are available on every page through global navigation links. All main pages of the site provide a search form, so users can access content. A Table of Contents link (and associated popup layer) is also available on all main pages of the site. Compliance of this standard was validated using manual visual checks.
 2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	 Descriptive headings and labels have been used throughout the interface. Compliance of this standard was validated using WAVE and manual visual checks.
 2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially supports	 The keyboard focus cannot be determined within the Cookie Preferences modal. The site has been implemented to support the default focus indicator for the device being used. In addition, most link text and other elements have been styled to change in visual appearance when the mouse hovers or tabs over them. For instance, on mouse hover, links are underlined. On tab focus, links are underlined and display a blue outline. Form input fields display a blue border on focus. This standard was evaluated using manual visual and keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
 3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Does not support	 In rare cases, the content may include text that is in a different language than the primary language of document. The site is not coded to identify changes to language in the content.
 3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	 The primary site navigation links appear in the same place and the same order on every page of the site. Compliance of this standard was validated using manual visual checks.
 3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	 Care has been taken to identify components with the same functionality consistently throughout the site. Compliance of this standard was validated using manual visual checks.
 3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	 Suggestions for error correction are made when applicable. Compliance of this standard was validated using manual visual checks.
 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not applicable	 The user does not encounter any of the following kinds of issues: Legal, financial, data, user test responses. Conformance determined with product use and observation.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	 This product is coded to work with screen readers and other assistive technologies. Exceptions: Gif images of tables in the content do not have alt text. NVDA can read out spreadsheet and PDF table content so users could interact with those versions of the table. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Partially supports	 This product is coded to work with screen readers and other assistive technologies. In addition, text size can be adjusted through standard browser functionality. Exceptions: Gif images of tables in the content do not have alt text. NVDA can read out spreadsheet and PDF table content so users could interact with those versions of the table. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Supports	 Color is used to enhance usability in conjunction with other techniques for example: Outlining the area of cursor focus, Underlining link text when a link is activated, providing text prompts in the search input box, Asterisk to indicate required fields on email form. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. If needed, the product's CSS can be overridden using the browser. Compliance of this standard was validated using manual visual checks.
302.4 Without Hearing	Not applicable	 There is no audio or video content. User hearing is not required to search, browse, or use features that are available in the product. This standard was evaluated using manual checks.

Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Not applicable	 There is no audio or video content. User hearing is not required to search, browse, or use features that are available in the product. This standard was evaluated using manual auditory checks.
302.6 Without Speech	Not applicable	 User speech is not required to use the product. Compliance of this standard was validated using manual visual checks.
302.7 With Limited Manipulation	Supports	 All screen elements are designed to be accessible for users with poor motor control (e.g., clickable areas are suitably sized and spaced). Links and form elements can be accessed using the tab key. Compliance of this standard was validated using manual keyboard and visual checks.
302.8 With Limited Reach and Strength	Supports	 At least one mode of operation that is operable with limited reach and limited strength. For example, the product can be used using keyboard-only. All active elements can receive keyboard focus.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product provides features that make its use by individuals with limited cognitive, language, and learning abilities simpler and easier.
		For example:
		 Navigation links and page features are presented in a consistent location and manner across the product. Form fields are presented in a standard, consistent way across
		the product.
		 Form elements are properly labeled.
		Compliance of this standard was
		validated using manual visual checks.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <u>WCAG 2.0</u> section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
502.2.1 User Control of Accessibility Features	Supports	 This product does not disrupt or interfere with accessibility features that are available through the user's operating system or browser. For example, users can use high contrast mode, text resize, and speech output. Compliance of this standard was validated using manual checks in Firefox and Chrome browsers.
502.2.2 No Disruption of Accessibility Features	Supports	 This product does not disrupt or interfere with accessibility features that are available through the user's operating system or browser. Compliance of this standard was validated using manual checks in Firefox and Chrome browsers.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	 Attributes for role, state/s, boundary, name and other properties for all standard and custom user interface controls are programmatically determinable. Compliance of this standard was validated using a screen reader (NVDA) and developer tools.

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Supports	 States and properties that can be set by the user are capable of being set programmatically, including through assistive technology. For example, users can change focus and expand and collapse panels using a keyboard only. The state of the object is announced through assistive technology. Compliance of this standard was validated using a screen reader (NVDA) and keyboard checks.
502.3.3 Row, Column, and Headers	Partially supports	 Data tables are displayed in the product in gif format (images) and therefore row and column headers cannot be identified using html tags. Alternative versions of the tables are available to download in Excel and PDF format. These formats can be read using assistive technology e.g. NVDA. This standard was evaluated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values	Supports	 The current values available for a user input control can be programmatically determined. For example, a screen reader will read out the values in a drop-down menu. Compliance of this standard was validated using a screen reader (NVDA) and keyboard checks.
502.3.5 Modification of Values	Supports	 Values that can be set by the user can be set programmatically, including through assistive technology. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Partially supports	 All forms have been coded with the necessary mark-up (e.g., using labels / ids, fieldsets, etc.) to make them accessible to assistive technologies. Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements. Exceptions: Some form controls do not have corresponding form labels. Compliance of this standard was validated using WAVE and manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.7 Hierarchical Relationships	Supports	 Hierarchical (parent-child) relationships are programmatically determinable. Users of assistive technology can access all information in a form, and find all elements and functionality required for completion and submission. For example, when tabbing to a dropdown, assistive technology will announce that it is a combo box (i.e. with further options available). Compliance of this standard was validated using screen readers (NVDA) and manual checks.
502.3.8 Text	Partially supports	 Standard HTML code is used for displaying text on the screen. Any text written to the screen can be interpreted by assistive technologies. Text styling is controlled through cascading style sheets. Exceptions: Home page map image and table images which are images of text cannot be read by assistive technology. Compliance of this standard was validated by visual checks and WAVE.

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Supports	 The product is primarily static text; it does not allow users to set attributes of the text. Users can insert text into search fields and forms. This text can be modified using assistive technology. Compliance of this standard was validated using manual visual checks.
502.3.10 List of Actions	Supports	 Where relevant, the product's UI components provide a list of actions programmatically determinable by assistive technologies. Compliance of this standard was validated using screen readers (NVDA) and manual keyboard checks.
502.3.11 Actions on Objects	Supports	 This product is coded in a way to allow assistive technologies (AT) to programmatically execute available actions on objects. Compliance of this standard was validated with using screen readers (listed above) and manual keyboard checks.
502.3.12 Focus Cursor	Supports	• This product is coded in a way to allow assistive technologies (AT) to programmatically execute available actions on objects.

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Supports	 Users can modify the location of focus (for user focusable controls), the text insertion point (caret) when a caret exists and change selection attributes of objects (when text and items can be selected by the user). This standard was evaluated using manual keyboard and visual checks.
502.3.14 Event Notification	Partially supports	 This product is coded in a way to notify assistive technologies (AT) of events relevant to user interactions, including but not limited to changes in the component's state(s), value, name, description, or boundary. Exceptions: In a few cases, events are not communicated to the user. For example, in some cases, error messages are not announced to screen reader users. When search results are resorted, or filters applied, the event is not communicated to AT. This standard was evaluated using screen readers (NVDA).
502.4 Platform Accessibility Features	Supports	• The product does not disrupt or disable any external applications or their features.
503 Applications	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	Supports	 The CSS style sheet can be overridden in the product using the browser settings. Compliance of this standard was validated by manual checks using Chrome browser settings.
503.3 Alternative User Interfaces	Not Applicable	 This product does not provide alternative user interfaces that function as assistive technology. This standard was evaluated using manual visual checks.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	 This product does not contain audio or video content. This standard was evaluated using manual visual checks.
503.4.2 Audio Description Controls	Not Applicable	 This product does not contain audio or video content. This standard was evaluated using manual visual checks.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <u>WCAG 2.0</u> section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	Not applicable
504.2.2 PDF Export	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
504.3 Prompts	Not applicable	Not applicable
504.4 Templates	Not applicable	Not applicable

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially supports	 There is no information on accessibility and compatibility features that can be accessed directly from the site. However, accessibility documentation for the product is available from the ProQuest Accessibility Directory. ProQuest can provide accessibility information in a suitable format upon request.

Criteria	Conformance Level	Remarks and Explanations
602.3 Electronic Support Documentation	Supports See <u>WCAG 2.0</u> section	 Help is available from each page of the product. Help provides: Link to product LibGuide PDF titled: 'Guide to Tabular Presentation' A Brief History of the Statistical Abstract The content of the support documentation can be accessed with assistive technology. Compliance of this standard was validated using NVDA and manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	 Product support documentation is provided online through the product's help system. This documentation can be accessed online or printed. Endusers can also contact customer support (by phone, email, chat, or through the Contact Us web form on the ProQuest Support Center) to request any further help (although there are no direct contact details available from the site). If alternative formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional charge. These formats may include ASCII text, large print, and accessible electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Partially supports	 Links to accessibility compliance statements can be accessed from the ProQuest Accessibility Directory on the ProQuest Support Center site. Exceptions: there is no information on accessibility and compatibility features directly accessible from the product.

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Partially supports	 Support services are available to accommodate the communication needs of end users with disabilities. Users can communicate with customer support via: Phone Email Chat Contact Us web form Support services have experience working with end users with disabilities.
		 Exceptions: There is no information on accessibility and compatibility features directly accessible from the product.

Legal Disclaimer (ProQuest)

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