[Company] Accessibility Conformance Report

International Edition

VPAT® Version 2.2 – July 2018

Name of Product/Version: ProQuest Regulatory Insight

Product Description:

Date: December 2018

Contact information: email.technicalsupport@proquest.com

Notes:

ProQuest is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that all ProQuest pages comply with Web accessibility guidelines. Due to the scale and complex nature of content and services, this is an ongoing effort. We appreciate your feedback.

Evaluation Methods Used:

ProQuest code is checked for accessibility using a range of visual, automated, and manual checks. For example, colors used throughout the interface have been tested against the World Wide Web Consortium's (W3C) standards for luminosity contrast, color difference, and brightness difference. We also test the interface for screen reader accessibility using NVDA with Chrome during implementation. Other tools used to test accessibility include:

- · NVDA with Firefox/Chrome
- · WAVE (web accessibility evaluation tool) provided by WebAIM
- · Color Contrast Analyzer provided by WebAIM
- · Manual keyboard checks

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at *http://www.w3.org/TR/2008/REC-WCAG20-20081211/*	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at *http://mandate376.standards.eu/standard*	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Images such as icons, have associated alt/title text. Images that are purely decorative are either coded as background images or have null alt text (so they do not interrupt the page when using a screen reader). Text within graphics is restricted to logos only. Work to identify and correct any exceptions to this is ongoing as part of our regular release schedule. Some full text documents may be in PDF image format only (unreadable to screen readers). Compliance of this standard was validated using the WAVE automated accessibility tool, NVDA and keyboard checks.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Not applicable	Regulatory Insight does not include pre-recorded audio-only or video-only content.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria	Partially supports	The site employs the following to support this: • labels/ids with form elements

Criteria	Conformance Level	Remarks and Explanations
• 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		• markup for lists & headings • CSS to control the visual presentation of text • Correct use of semantic markup (bold, italics, etc.) Work to identify and correct any exceptions to this is ongoing as part of our regular release schedule. Compliance of this standard was validated by WAVE (web accessibility evaluation tool) provided by WebAIM and manual visual checks
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Content is ordered in a meaningful sequence, even when page styling is turned off. Compliance of this standard was validated using screen readers (listed above) and WAVE.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool)	Supports	Instructions provided do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Typically, descriptive text and labels are used. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
[1.4.1 Use of Color](#) (Level A) Also applies to: EN 301 549 Criteria • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. Color is used to enhance usability in conjunction with other techniques for example: • Outlining the area of cursor focus, • underlining link text when a link is activated, • providing text prompts in the search input box, • Bold or italic font where appropriate • Increased font size or change of font for headings. • Asterisk to indicate required fields on email form. We are working to improve the levels of color contrast for some features. Compliance of this standard was validated using manual visual checks and WAVE.
[1.4.2 Audio Control](#) (Level A) Also applies to: EN 301 549 Criteria • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool)	Not applicable	There is no audio content within the product.

Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria 9.2.15 (Web) 10.2.15 (non-web document) 11.2.1.15 (Software) 11.2.2.15 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	ProQuest Regulatory Insight is designed for keyboard access. Product functions are available and executable from a keyboard. A few features are not yet fully keyboard accessible. Work to correct this is ongoing as part of our regular release schedule. Compliance of this standard was validated by manual keyboard checks.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.16 (Web) 10.2.16 (non-web document) 11.2.1.16 (Software) 11.2.2.16 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Supports	Focus can be moved to and away from components using only a keyboard. Compliance of this standard was validated using manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The product does not require timed responses. The user's session will end after 30 minutes of inactivity. When this happens, the user is provided with clear options to begin a new session.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	Content in this product does not include animations. There is no moving, blinking, scrolling, or auto-updating content on the site. Compliance of this standard was validated using manual visual checks.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria	Supports	ProQuest Regulatory Insight does not use flashing or blinking elements in the user interface. Graphics and other elements of the content do not flicker.

Criteria	Conformance Level	Remarks and Explanations
• 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Compliance of this standard was validated using manual visual checks.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	"Skip navigation" links are provided at the top of every page to permit users to skip repetitive navigation links. Blocks of content are grouped under headings or using structural elements. We provide additional jump links in lengthy pages to make it easier to get to specific sections of content. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) - Does not apply • 11.2.2.21 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool)	Supports	All pages of ProQuest Regulatory Insight have descriptive page titles. Compliance of this standard was validated using the WAVE automated accessibility tool and inspection of the html code.

Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
[2.4.3 Focus Order](#) (Level A) Also applies to: EN 301 549 Criteria 9.2.22 (Web) 10.2.22 (non-web document) 11.2.1.22 (Software) 11.2.2.22 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Page elements and functionality are placed in an order that follows the sequences and relationships in the content. Compliance of this standard was validated using manual keyboard checks.
[2.4.4 Link Purpose (In Context)](#) (Level A) Also applies to: EN 301 549 Criteria 9.2.23 (Web) 10.2.23 (non-web document) 11.2.1.23 (Software) 11.2.2.23 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Partially supports	Meaningful link text has been used throughout ProQuest Regulatory Insight. Where link text could be considered ambiguous, we have provided title attribute text with additional information. We are working to improve the understandability of some links for some features. Compliance of this standard was validated using WAVE and manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The language of each page has been specified in the HTML. Compliance of this standard was validated using WAVE.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Context is not changed on focus alone. Forms have been designed so that people using assistive technology have full access to their features and functionality. Work to identify and correct any exceptions to this is ongoing as part of our regular release schedule. Compliance of this standard was validated using WAVE, NVDA, manual visual and keyboard checks.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria	Supports	Context is not changed automatically – appropriate controls are provided. Forms have been designed so that people using assistive

Criteria	Conformance Level	Remarks and Explanations
9.2.30 (Web) 10.2.30 (non-web document) 11.2.1.30 (Software) 11.2.2.30 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		technology have full access to their features and functionality. Work to identify and correct any exceptions to this is ongoing as part of our regular release schedule. Compliance of this standard was validated using WAVE, manual visual and keyboard checks
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.2.33 (Web) 10.2.33 (non-web document) 11.2.1.33 (Software) 11.2.2.33 (Closed Software) 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Error messages are provided on all forms within ProQuest Regulatory Insight. Compliance of this standard was validated using manual visual checks.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.2.34 (Web) 10.2.34 (non-web document) 11.2.1.34 (Software) 11.2.2.34 (Closed Software) – Does not apply 11.6.2 (Authoring Tool)	Partially supports	Input fields are clearly labeled, and explanatory text is provided to assist the user where necessary. Forms can be completed and submitted by people using Assistive Technology. In a few cases form labels are missing. We are working to correct this issue.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Compliance of this standard was validated using WAVE and manual visual checks.
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Pages conform to HTML web standards. Pages have complete start and end tags and are nested according to specification. Compliance of this standard was validated using WAVE and developer tools.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Partially supports	Name, role and value information is provided for interface components in line with HTML standards. Work to identify and correct any missing information (e.g. occasional missing form labels) is ongoing as part of our regular release schedule. Core functions can be executed. Compliance of this standard was validated using WAVE and manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.2.5 (Web) • 10.2.5 (non-web document) • 11.2.1.5 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	The product does not contain audio or video content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Not applicable	The product does not contain audio or video content.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.2.12 (Web) • 10.2.12 (non-web document) • 11.2.1.12 (Software) • 11.2.2.12 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	With a few exceptions, text throughout ProQuest Regulatory Insight meets the recommended color contrast ratios. We are working to improve the levels of color contrast for some features. In addition, CSS style sheets can be switched off or overridden by user preferences. Compliance of this standard was validated using WAVE and WebAIM's color contrast checker.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Text size can be changed using browser controls. Text scales to 200% + using standard browser zoom controls without cutting content off. Compliance of this standard was validated with visual checks using Chrome.
1.4.5 Images of Text (Level AA) Also applies to:	Partially supports	HTML/CSS is used to achieve visual presentation of text.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.2.14 (Web) • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Full text content is presented as text wherever available. Exception: There may be some full text documents which are only available as scanned image PDFs. This standard was evaluated using manual visual checks.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The global navigation bar and footer on every page provide links to the main pages of the site, including the searches. The Basic search form is shown at the top of results pages and document pages, so users can access content. Compliance of this standard was validated using manual visual checks.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply	Partially supports	Descriptive headings and labels have been used throughout the interface. Work to identify and correct any missing information (e.g. occasional missing form labels) is ongoing as part of our regular release schedule. Compliance of this standard was validated using WAVE

Criteria	Conformance Level	Remarks and Explanations
• 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		and manual visual checks.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	A border box is provided to indicate the current input focus on-screen. The focus is programmatically exposed so that Assistive Technology can track focus and focus change (e.g., standard HTML code is used and does not interfere with standard browser behavior). Work to improve the visual indication of current focus is ongoing as part of our regular release schedule. Compliance of this standard was validated by visual checks.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Does not support	In rare cases, the content may include text that is in a different language than the primary language of document. The site is not coded to identify changes to language in the content.

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply • 11.2.1.31 (Software) – Does not apply • 11.2.2.31 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Support	The primary site navigation links appear in the same place and the same order on every page of the site. Compliance of this standard was validated using manual visual checks.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Care has been taken to identify components with the same functionality consistently throughout the site. We have used images/icons to identify certain controls in the product e.g. Print, Email, Help. The same image has been used wherever the control occurs and is labelled consistently in the mark-up. Compliance of this standard was validated using manual visual checks.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria	Supports	Suggestions for error correction are made when applicable.

Criteria	Conformance Level	Remarks and Explanations
• 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Compliance of this standard was validated using manual visual checks.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.2.36 (Web) • 10.2.36 (non-web document) • 11.2.1.36 (Software) • 11.2.2.36 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not applicable	There is no synchronized media content.

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	There is no synchronized media content.
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	There is no synchronized media content.
1.2.9 Audio-only (Live) (Level AAA) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not applicable	There is no live audio content.
1.4.6 Contrast Enhanced (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not evaluated	Text in the interface meets the minimum contrast requirements (see Table 2, 1.4.3).
1.4.7 Low or No Background Audio (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	The product does not contain audio-only content. This standard was evaluated using manual checks.
1.4.8 Visual Presentation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The site does not interfere with the user's ability to change foreground and background colors; justify text; or change line spacing using the browser settings. The site is responsive, so users can change the width to ensure there are no more than 80 characters per line. Text can be resized without assistive technology up to 200 percent in a way that does not require the user to scroll horizontally to read a line of text on a full-screen

Criteria	Conformance Level	Remarks and Explanations
		window. This standard was evaluated using manual visual checks.
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does not support	HTML/CSS is used to represent visual presentation whenever possible. Exception: Some full text content is only available as scanned image PDFs. This standard was evaluated using manual visual checks.
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not evaluated	
2.2.3 No Timing (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	The user's session will end after 30 minutes of inactivity. However, when this happens the user is provided with clear options to begin a new session.
2.2.4 Interruptions (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not applicable	
2.2.5 Re-authenticating (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does not support	When an authenticated session expires, a new session begins when the user re-authenticates. Data is not retained between sessions. This standard was evaluated using manual visual checks.
2.3.2 Three Flashes (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	This product does not use flashing or blinking elements in the user interface. Compliance of this standard was validated using manual visual checks.
2.4.8 Location (Level AAA)	Partially supports	

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		All pages have a title and a clear main heading but there is no additional visual indicator to show the user's current location. Compliance of this standard was validated using manual visual checks.
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	Link text is provided that describes the purpose of the link. In some cases, the link text has been supplemented with additional information in the title attribute or hidden text within the link (e.g., links which open in a new browser window). Compliance of this standard was validated using manual visual checks.
2.4.10 Section Headings (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does not support	Most content is provided in formats other than HTML (e.g. PDF) which do not support the creation of section headings. This standard was evaluated using manual visual checks.
3.1.3 Unusual Words (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does not support	
3.1.4 Abbreviations (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does not support	
3.1.5 Reading Level (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Does not support	
3.1.6 Pronunciation (Level AAA) Also applies to:	Does not support	

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
3.2.5 Change on Request (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Forms are not submitted automatically; appropriate controls are provided. Pop-up layers are not launched automatically; appropriate controls are provided. Users must select / click on links. Compliance of this standard was validated using manual visual checks.
3.3.5 Help (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	Context-sensitive help is available on most page of ProQuest Regulatory Insight Additional help examples and explanatory text are provided on the page where necessary. Compliance of this standard was validated using manual visual checks.
3.3.6 Error Prevention (All) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	All forms are validated for input errors and opportunities for correction are given. Search forms can be modified or reset. Compliance of this standard was validated using manual visual checks.

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	This product is coded to work with screen readers and other assistive technologies. Exceptions: • We cannot guarantee that all images in the content have been given alternative text. • There may be some full text documents which are only available as scanned image PDFs. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.
302.2 With Limited Vision	Partially supports	This product is coded to work with screen readers and other assistive technologies. In addition, text size can be adjusted through standard browser functionality. Exceptions: • We cannot guarantee that all images in the content have been given alternative text. • There may be some full text

Criteria	Conformance Level	Remarks and Explanations
		documents that are only available as scanned image PDFs. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.
302.3 Without Perception of Color	Partially supports	Color is used to enhance usability by drawing attention to certain areas of the screen. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. If needed, the product's CSS can be overridden using the browser settings. Exception: We cannot guarantee that all content provided by our publishing partners complies with this standard. Compliance of this standard was validated using manual visual checks.
302.4 Without Hearing	Supports	User hearing is not required to search, browse, or use features that are available in the product. This standard was evaluated using manual auditory checks.
302.5 With Limited Hearing	Supports	User hearing is not required to search, browse, or use features that are available in the product. This standard was evaluated using manual

Criteria	Conformance Level	Remarks and Explanations
		auditory checks.
302.6 Without Speech	Supports	User speech is not required to use the product. Compliance of this standard was validated using manual visual checks.
302.7 With Limited Manipulation	Supports	All screen elements are designed to be accessible for users with poor motor control (e.g., clickable areas are suitably sized and spaced). Links and form elements can be accessed using the tab key. Compliance of this standard was validated using manual keyboard and visual checks.
302.8 With Limited Reach and Strength	Supports	At least one mode of operation that is operable with limited reach and limited strength. For example: • The product can be used using keyboard-only. • All active elements can receive keyboard focus. • The focus order of form fields is presented in a logical order. Compliance of this standard was validated using manual keyboard and visual checks.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	The product provides some features that make its use by individuals with limited cognitive, language, and learning abilities simpler and easier.

Criteria	Conformance Level	Remarks and Explanations
		For example: • Form fields are presented in a standard, consistent way across the product. • Form elements are properly labeled. Compliance of this standard was validated using manual visual checks.

Chapter 4: Hardware

Notes: This section is not applicable to this web product and has been removed.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features		
502.2.2 No Disruption of Accessibility Features	Supports	This product does not disrupt or disable standard browser accessibility features. Compliance of this standard has been validated in Firefox and Chrome browsers
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially supports	Attributes for role, state/s, boundary, name and other properties for standard and custom user interface controls are programmatically determinable in the majority of cases. Work to identify and

Criteria	Conformance Level	Remarks and Explanations
		correct any missing information (e.g. missing form labels) is ongoing as part of our regular release schedule. Core functions can be executed. Compliance of this standard was validated using screen readers (listed above), WAVE and developer tools.
502.3.2 Modification of Object Information	Supports	States and properties that can be set by the user are capable of being set programmatically, including through assistive technology. E.g. users can change focus and select form options using a keyboard only. The state of the object is announced through assistive technology. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.
502.3.3 Row, Column, and Headers	Partially supports	Data tables are not used as part of the application. However, data tables may be present in the product full text content. We cannot guarantee that these will have been coded with row and column headers.
502.3.4 Values	Supports	The current values available for a user input control can be programmatically determined. For example, a screen reader will read out the values in a drop-down menu, checkbox options, and radio buttons.

Criteria	Conformance Level	Remarks and Explanations
		Compliance of this standard was validated using screen readers (listed above) and keyboard checks
502.3.5 Modification of Values	Supports	Values that can be set by the user can be set programmatically, including through assistive technology. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.
502.3.6 Label Relationships	Partially supports	Forms have been coded with the necessary mark-up (e.g., using labels / ids, field sets, ARIA etc.) to make them accessible to assistive technologies. Text labels identify form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements. Work to identify and correct any missing information (e.g. missing form labels) is ongoing as part of our regular release schedule. Compliance of this standard was validated using WAVE and manual visual checks.
502.3.7 Hierarchical Relationships	Supports	Hierarchical (parent-child) relationships are programmatically determinable. For example, when tabbing to a dropdown, assistive technology will announce how many items it contains. Compliance of this standard was validated using screen readers (listed above) and manual checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.8 Text	Supports	ProQuest Regulatory Insight uses standard HTML text input elements as supported by all browsers. Any text written to the screen can be interpreted by assistive technologies. Compliance of this standard was validated by visual checks.
502.3.9 Modification of Text	Supports	Users can insert text into search fields and forms. This text can be modified using assistive technology. Compliance of this standard was validated using manual visual checks.
502.3.10 List of Actions	Supports	Actions which can be executed on interface components are determinable and executable by assistive technologies. Compliance of this standard was validated using NVDA and keyboard checks.
502.3.11 Actions on Objects	Supports	This product is coded in a way to allow assistive technologies (AT) to programmatically execute available actions on objects. Compliance of this standard was validated with using screen readers (listed above) and manual keyboard checks.
502.3.12 Focus Cursor	Supports	A border box is provided to indicate the current input focus on-screen. The focus is programmatically exposed so that Assistive Technology can track focus and focus change (e.g., standard HTML code is used and does not interfere with standard browser behavior).

Criteria	Conformance Level	Remarks and Explanations
		Compliance of this standard was validated using NVDA and by visual checks.
502.3.13 Modification of Focus Cursor	Supports	Users can modify the location of focus (for user focusable controls), the text insertion point (caret) when a caret exists and change selection attributes of objects (when text and items can be selected by the user). This standard was evaluated using manual keyboard and visual checks.
502.3.14 Event Notification	Partially supports	This product is coded in a way to notify assistive technologies (AT) of events relevant to user interactions, including but not limited to changes in the component's state(s), value, name, description, or boundary. Exception: in a few cases events are not communicated to screen reader users e.g. when search results are re-sorted, this event is not communicated to the user. This standard was evaluated using NVDA.
502.4 Platform Accessibility Features	Supports	ProQuest Regulatory Insight does not interfere with system features to: • Enable sequential entry of multiple (chorded) keystrokes; • Provide adjustment of delay before key acceptance; • Provide adjustment of same-key

Criteria	Conformance Level	Remarks and Explanations
		double-strike acceptance; • Allow users to choose visual alternative for audio output; • Synchronize audio equivalents for visual events; • Provide speech output services; and • Display any captions provided. This standard was evaluated using screen readers (listed above), manual keyboard checks, and manual visual checks.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	ProQuest Regulatory Insight does not override user-selected contrast and color selections and other individual display attributes. Users can switch off the CSS style sheet in the product and adjust their preferences using the browser settings. This is documented in the Accessibility Help page.
503.3 Alternative User Interfaces	Not applicable	ProQuest Regulatory Insight does not provide alternative user interfaces that function as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	
503.4.2 Audio Description Controls	Not applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See [WCAG 2.0](#) section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format	Not applicable	Not applicable

Criteria	Conformance Level	Remarks and Explanations
Conversion		
504.2.2 PDF Export	Not applicable	Not applicable
504.3 Prompts	Not applicable	Not applicable
504.4 Templates	Not applicable	Not applicable

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Partially supports	An Accessibility page is provided, which includes links to accessibility compliance statements.
602.3 Electronic Support Documentation	See [WCAG 2.0](#) section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Product support documentation is provided online through the product's help system and through the Support Center area of ProQuest's corporate site. This documentation can be accessed online or printed. End-users can also contact customer support (by phone, email, chat, or through the Contact Us web form) to request any further help. If alternative formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional charge. These formats may include ASCII text, large print, and accessible electronic formats.

Criteria	Conformance Level	Remarks and Explanations
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Partially supports	ProQuest Regulatory Insight includes a standards compliance policy statement.
603.3 Accommodation of Communication Needs	Supports	Users can communicate with ProQuest support services via phone, email or web chat. Further details are available in the LibGuide. Support services have experience working with end-users with disabilities.

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Notes: This report covers the degree of conformance for Web Content Accessibility Guidelines 2.0 and Section 508 as published in 2018. Therefore, tables and other details in this section have been removed.

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