ProQuest Chadwyck-Healey Literature Collection Accessibility Conformance Report

VPAT® Version 2.1 – March 2018

Name of Product/Version: Chadwyck-Healey Literature Collections

Product Description: The Chadwyck-Healey product line includes more than 40 key digital resources for students, scholars, and teachers of the humanities and social sciences, as well as extensive reference resources.

Date: June 8, 2018

Contact information:

Chadwyck-Healey Literature Collections webmaster - **http://collections.chadwyck.co.uk/marketing/webmaster.jsp**
webmaster@chadwyck.co.uk

Notes:

ProQuest is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that all pages comply with web accessibility guidelines. Due to the scale and complex nature of the site, this is an ongoing effort. We appreciate your feedback.

Literature collections covered by the following statement:

- AFRICAN AMERICAN POETRY
- AFRICAN WRITERS SERIES

- AMERICAN DRAMA 1714–1915
- AMERICAN POETRY
- ANNUAL BIBLIOGRAPHY OF ENGLISH LANGUAGE AND LITERATURE, 1920– (ABELL)
- BIBLIOGRAPHY OF AMERICAN LITERATURE
- CANADIAN POETRY
- EARLY AMERICAN FICTION 1789–1850
- EARLY AMERICAN FICTION 1789–1875
- EARLY ENGLISH PROSE FICTION
- EIGHTEENTH-CENTURY FICTION
- ENGLISH DRAMA
- ENGLISH POETRY
- ENGLISH POETRY, SECOND EDITION
- THE FABER POETRY LIBRARY
- KING JAMES BIBLE
- MLA INTERNATIONAL BIBLIOGRAPHY
- NINETEENTH-CENTURY FICTION
- TWENTIETH-CENTURY AFRICAN AMERICAN POETRY
- TWENTIETH-CENTURY AMERICAN POETRY
- TWENTIETH-CENTURY AMERICAN POETRY, SECOND EDITION
- TWENTIETH-CENTURY DRAMA
- TWENTIETH-CENTURY ENGLISH POETRY

Literature collections NOT covered by the following statement:

- THE BIBLE IN ENGLISH
- EDITIONS AND ADAPTATIONS OF SHAKESPEARE
- LITERARY THEORY
- THE W.B. YEATS COLLECTION

Evaluation Methods Used:

ProQuest Chadwyck-Healey Literature code is checked for accessibility using a range of visual, automated, and manual checks. For example, colors used throughout the interface have been tested against the World Wide Web Consortium's (W3C) standards for luminosity contrast, color difference, and brightness difference. Other tools used to test accessibility include:

- NVDA with Firefox
- WAVE (web accessibility evaluation tool) provided by WebAIM
- Color Contrast Analyzer provided by WebAIM
- Browser developer tools
- High contrast browser plugin
- Manual keyboard checks
- Manual code inspection

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at *http://www.w3.org/TR/2008/REC-WCAG20-20081211/*	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V1.1.2 (2015-04) at http://mandate376.standards.eu/standard	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Supports with Exceptions**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.2.1 (Web) • 10.2.1 (non-web document) • 11.2.1.1 (Software) • 11.2.2.1 (Closed Functionality Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports with Exceptions**	Software is designed to support alternative access to non-text content wherever possible. Images used to represent functionality or actions have associated text labels (or alt /title text if a text label is not appropriate). Decorative images have blank alt text, so they will be ignored by assistive technology. Compliance of this standard was validated with NVDA with Firefox. **Exceptions** In the search results, text match indicator (red box) is only communicated visually; it doesn't have a text alternative.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.2.2 (Web) • 10.2.2 (non-web document) • 11.2.1.2 (Software) • 11.2.2.2.1 and 11.2.2.2.2 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not Applicable**	There is no time-based and synchronized media.

Criteria	Conformance Level	Remarks and Explanations
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.2.3 (Web) • 10.2.3 (non-web document) • 11.2.1.3 (Software) • 11.2.2.3 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not applicable**	There are no prerecorded captions.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4 (Web) • 10.2.4 (non-web document) • 11.2.1.4 (Software) • 11.2.2.4 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not applicable**	There is no time-based media or audio description of the prerecorded video content.

| **1.3.1 Info and Relationships** (Level A) Also applies to: EN 301 549 Criteria • 9.2.7 (Web) • 10.2.7 (non-web document) • 11.2.1.7 (Software) • 11.2.2.7 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | **Supports with exceptions** | The site employs the following to support this: • labels/ids with form elements • markup for lists & headings • CSS to control the visual presentation of text • Correct use of semantic markup (bold, italics, etc.) **Exceptions** In Complete Contents, alphabet navigation doesn't have a labeled grouping; it is not clear to the non-sighted user what the letters represent. In Search, click select from a list next to Keyword(s) in Poem or other field, the page with a list is displayed with two controls Up and Down; it is not clear what controls are applied to. On the same page there is a list of checkboxes; while the checkboxes are labeled with values, there is no information about what the values apply to. The first checkbox doesn't contain hidden text informing user that it applies to the first line or keyword. On the same page if you conduct a search, the list is updated to show the matches; user is unaware that the list below is updated to show only matches. Pagination control group in the search results that contain multiple pages is not labeled; non-sighted users are unaware what the number controls are for. In Search history in Combining searches, search fields are not properly labeled. |

| | | In Search, fields in separate sections like Additional Poet Details, Keyword search, and others do not have sufficient non-visual labeling for a user to understand their purpose. For example, user is not aware that a certain search field belongs to Additional Poet Details.

Compliance of this standard was validated by WAVE (web accessibility evaluation tool) provided by WebAIM, manual visual checks, screen reader, and code inspection. |
|---|---|---|

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.2.8 (Web) • 10.2.8 (non-web document) • 11.2.1.8 (Software) • 11.2.2.8 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.2.9 (Web) • 10.2.9 (non-web document) • 11.2.1.9 (Software) • 11.2.2.9 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Instructions provided do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Typically, descriptive text and labels are used. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.2.10 (Web) • 10.2.10 (non-web document) • 11.2.1.10 (Software) • 11.2.2.10 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Color is used to enhance usability by drawing attention to certain areas of the screen. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. Compliance of this standard was validated using manual visual checks and WAVE.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.2.11 (Web) • 10.2.11 (non-web document) • 11.2.1.11 (Software) • 11.2.2.11 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not Applicable**	There is no audio content.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.15 (Web) • 10.2.15 (non-web document) • 11.2.1.15 (Software) • 11.2.2.15 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports with Exceptions**	This product is designed for keyboard access. Product functionality is available and executable from a keyboard. **Exceptions** From result page, navigate to Author page and click Durable URL for this page. Durable URL popup opens up. The durable URL for this text field cannot gain keyboard focus and user cannot select and copy the url. The same applies to the close bottom on the dialog. On Search page (applies to King James Bible), in the Go to section, Book list is not reachable with a keyboard. Compliance of this standard was validated using manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.16 (Web) • 10.2.16 (non-web document) • 11.2.1.16 (Software) • 11.2.2.16 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Support**	Focus can be moved to and away from components using only a keyboard. Compliance of this standard was validated using manual keyboard checks.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.17 (Web) • 10.2.17 (non-web document) • 11.2.1.17 (Software) • 11.2.2.17 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not applicable**	This site does not require timed responses.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.18 (Web) • 10.2.18 (non-web document) • 11.2.1.18 (Software) • 11.2.2.18 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not applicable**	There is no moving, blinking, scrolling, or auto-updating content on the site. Compliance of this standard was validated using manual visual checks.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.19 (Web) • 10.2.19 (non-web document) • 11.2.1.19 (Software) • 11.2.2.19 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not Applicable**	There are not flashing or blinking elements in the user interface.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.20 (Web) • 10.2.20 (non-web document) – Does not apply • 11.2.1.20 (Software) – Does not apply • 11.2.2.20 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Supports**	Left navigation can be skipped using Jump to main content link. Compliance of this standard was validated using a keyboard and a screen reader.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.21 (Web) • 10.2.21 (non-web document) • 11.2.1.21 (Software) - Does not apply • 11.2.2.21 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	All pages are titled using title tag. Compliance of this standard was validated using browser code inspection.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.22 (Web) • 10.2.22 (non-web document) • 11.2.1.22 (Software) • 11.2.2.22 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Page elements and functionality are placed in an order that follows the sequences and relationships in the content. Compliance of this standard was validated using manual keyboard checks.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.23 (Web) • 10.2.23 (non-web document) • 11.2.1.23 (Software) • 11.2.2.23 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Meaningful link text has been used throughout. Compliance of this standard was validated using manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.2.27 (Web) • 10.2.27 (non-web document) • 11.2.1.27 (Software) • 11.2.2.27 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Does Not Support**	Document lacks language attribute. Compliance of this standard was validated using browser code inspection.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.2.29 (Web) • 10.2.29 (non-web document) • 11.2.1.29 (Software) • 11.2.2.29 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Context is not changed on focus alone. Compliance of this standard was validated using manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.2.30 (Web) • 10.2.30 (non-web document) • 11.2.1.30 (Software) • 11.2.2.30 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Context is not changed on focus alone. Compliance of this standard was validated using manual visual and keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.2.33 (Web) • 10.2.33 (non-web document) • 11.2.1.33 (Software) • 11.2.2.33 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports with exceptions**	Errors describe the problem and inform the user where the problem occurred **Exceptions** In Search form it is possible to input letters in to the years fields. User is not informed about invalid form. Compliance of this standard was validated using manual checks

3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.2.34 (Web) 10.2.34 (non-web document) 11.2.1.34 (Software) 11.2.2.34 (Closed Software) – Does not apply 11.6.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 2017 Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	**Supports with exceptions**	Input fields are clearly labeled, and explanatory text is provided to assist the user where necessary. **Exceptions** In the search result, checkboxes are not labeled. Pagination controls do not have a labeled purpose. On Search page, date fields From and To fields don't have sufficient labels informing the users what the dates are for. "Living in the year(s), Date of first publication, Date first performed, etc. On Search page in the Keyword search option, the first dropdown is not labeled. On Search page (applies to Annual Bib. Of English Language and Literature), Search in and Litit to checkboxes are not labeled properly (Search in and Limit to is not communicated). On Search page (applies to MLA International Bibliography, African American poetry, English Poetry, English Poetry 2nd ed. (1st dropdown only)), Limit keyword to dropdowns are not labeled. On Search page (applies to King James Bible), in the Go to section, Book, Chapter, and Verse fields are not labeled.

		On Advanced search (applies to MLA International Bibliography), Publication year, Update code, Limit to fields are not labeled properly. On Search when navigating to Directory of Periodicals, Publication type radio buttons are not labeled, Limited to checkbox group is not labeled. Compliance of this standard was validated using a combination of screen readers and manual keyboard and visual checks.

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.2.37 (Web) • 10.2.37 (non-web document) • 11.2.1.37 (Software) • 11.2.2.37 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Pages conform to HTML web standards. Compliance of this standard was validated using WAVE and developer tools.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.2.38 (Web) • 10.2.38 (non-web document) • 11.2.1.38 (Software) • 11.2.2.38 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Pages conform to HTML web standards, so the name and role of all UI components can be determined. Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements. Compliance of this standard was validated using WAVE and manual visual checks.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.2.5 (Web) • 10.2.5 (non-web document) • 11.2.1.5 (Software) • 11.2.2.5 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not Applicable**	The product does not contain live audio or video content. This standard was evaluated using manual visual checks.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.2.6 (Web) • 10.2.6 (non-web document) • 11.2.1.6 (Software) • 11.2.2.6 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not Applicable**	The product does not contain video content. This standard was evaluated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.2.12 (Web) • 10.2.12 (non-web document) • 11.2.1.12 (Software) • 11.2.2.12 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	All elements meet level AA contrast minimum. This standard was evaluated using WAVE plugin.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.2.13 (Web) • 10.2.13 (non-web document) • 11.2.1.13 (Software) • 11.2.2.13 (Closed Software) • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Text can be resized without assistive technology up to 200 percent without loss of content or functionality. This standard has been evaluated using browser resize controls.

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.2.14 (Web) • 10.2.14 (non-web document) • 11.2.1.14 (Software) • 11.2.2.14 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	Text is used to convey information rather than images of text whenever possible. This standard has been evaluated using manual checks, code inspection, and screen reader.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.24 (Web) • 10.2.24 (non-web document) – Does not apply • 11.2.1.24 (Software) – Does not apply • 11.2.2.24 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Supports**	Sitemap provides an alternative way to navigate to all of the pages. This standard has been evaluated using manual and visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.25 (Web) • 10.2.25 (non-web document) • 11.2.1.25 (Software) • 11.2.2.25 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports with exceptions**	Descriptive headings and labels have been used throughout the interface. **Exceptions** See 1.3.1 Info and Relationships (Level A), 3.3.2 Labels or Instructions (Level A)Compliance of this standard was validated using WAVE and manual visual checks.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.26 (Web) • 10.2.26 (non-web document) • 11.2.1.26 (Software) • 11.2.2.26 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports**	The site has been implemented to support the default focus indicator for the device being used. In addition, most link text and other elements have been styled to change in visual appearance when the mouse hovers or tabs over them. For instance, on mouse hover, links are underlined. On tab focus, links are underlined and display a gray outline. Form input fields display with a heavier border on focus. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.2.28 (Web) • 10.2.28 (non-web document) • 11.2.1.28 (Software) – Does not apply • 11.2.2.28 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Does not support**	In rare cases, the content may include text that is in a different language than the primary language of document. The site is not coded to identify changes to language in the content.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.2.31 (Web) • 10.2.31 (non-web document) – Does not apply • 11.2.1.31 (Software) – Does not apply • 11.2.2.31 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Supports**	The primary site navigation links appear in the same place and the same order on every page of the site. Compliance of this standard was validated using a combination of screen readers, manual keyboard and visual checks.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.2.32 (Web) • 10.2.32 (non-web document) – Does not apply • 11.2.1.32 (Software) – Does not apply • 11.2.2.32 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	**Supports**	Care has been taken to identify components with the same functionality consistently throughout the site. Compliance of this standard was validated using a combination of screen readers and manual keyboard and visual checks.
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.2.35 (Web) • 10.2.35 (non-web document) • 11.2.1.35 (Software) • 11.2.2.35 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Supports with exceptions**	Suggestions for error correction are made when applicable. **Exceptions** See 3.3.1 Error Identification (Level A) Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.2.36 (Web) • 10.2.36 (non-web document) • 11.2.1.36 (Software) • 11.2.2.36 (Closed Software) – Does not apply • 11.6.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) 2017 Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	**Not applicable**	The site doesn't contain content that causes legal commitments or financial transactions for the user.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Not Applicable**	There is no audio content.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Not Applicable**	There is no video content.

Criteria	Conformance Level	Remarks and Explanations
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Not Applicable**	There is no video content
1.2.9 Audio-only (Live) (Level AAA) Also applies to: EN 301 549 Criteria– Does not apply 2017 Section 508 – Does not apply	**Not Applicable**	There is no live audio content.
1.4.6 Contrast Enhanced (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Supports**	The site's elements meet AAA contrast ratio minimum Compliance of this standard was validated using a WAVE browser plugin
1.4.7 Low or No Background Audio (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Not Applicable**	There is no audio content.

Criteria	Conformance Level	Remarks and Explanations
1.4.8 Visual Presentation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Supports**	The site does not interfere with the user's ability to change foreground and background colors; justify text; or change line spacing using the browser settings. The site is responsive, so users can change the width to ensure there are no more than 80 characters per line. Text can be resized without assistive technology up to 200 percent in a way that does not require the user to scroll horizontally to read a line of text on a full-screen window. Compliance of this standard was validated using a combination of screen readers and manual keyboard and visual checks.
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Supports**	Compliance of this standard was validated using a combination of screen readers and manual keyboard and visual checks.
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Does not support**	See 2.1.1 Keyboard (Level A)
2.2.3 No Timing (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Supports**	The site does not require timed responses.

Criteria	Conformance Level	Remarks and Explanations
2.2.4 Interruptions (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Not Applicable**	The site doesn't contain automatically updated content.
2.2.5 Re-authenticating (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Does Not Support**	When an authenticated session expires, a new session begins when the user re-authenticates. This standard was evaluated using manual visual checks.
2.3.2 Three Flashes (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Not Applicable**	This product does not use flashing or blinking elements in the user interface. Compliance of this standard was validated using manual and visual checks.
2.4.8 Location (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Supports with Exceptions**	Each page on the site has a title. **Exceptions** Left navigation or the sitemap doesn't indicate the current user's location within the site
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Supports**	Link text throughout the site is provided that describes the purpose of the link. Compliance of this standard was validated using manual and visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.4.10 Section Headings (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Supports**	Content is organized into sections and sections have headings. Compliance of this standard was validated using manual, visual checks, and code inspection.
3.1.3 Unusual Words (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Does not support**	
3.1.4 Abbreviations (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Does not support**	
3.1.5 Reading Level (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Does not support**	
3.1.6 Pronunciation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Does not support**	
3.2.5 Change on Request (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Supports**	Forms are not submitted automatically; appropriate controls are provided. Pop-up layers are not launched automatically; appropriate controls are provided. Users must select / click on links. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
3.3.5 Help (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Supports**	A link to our context-sensitive help pages is available on every page of the site. Additional help examples and explanatory text are provided on the page where necessary. Compliance of this standard was validated using manual visual checks.
3.3.6 Error Prevention (All) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply 2017 Section 508 – Does not apply	**Supports**	Reversible: all search forms and selections can be resubmitted, items can be removed/re-added to the marked list. Compliance of this standard was validated using manual visual checks.

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	**Supports with exceptions**	This product is coded to work with screen readers and other assistive technologies. **Exceptions** In a few cases proper labeling is not provided, see 1.3.1 Info and Relationships (Level A), 3.3.2 Labels or Instructions (Level A) Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.
302.2 With Limited Vision	**Supports**	This product is coded to work with screen readers and other assistive technologies. In addition, text size can be adjusted through standard browser functionality. Compliance of this standard was validated using screen readers (listed above), visual, and manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	**Supports**	Color is used to enhance usability by drawing attention to certain areas of the screen. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. Compliance of this standard was validated using manual visual checks.
302.4 Without Hearing	**Support**	This product does not contain any audio output and does not require any audio input. User hearing is not required to search, browse, or use features that are available in the product. This standard was evaluated using manual visual checks.
302.5 With Limited Hearing	**Supports**	This product does not contain any audio output and does not require any audio input. User hearing is not required to search, browse, or use features that are available in the product. This standard was evaluated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	**Supports**	User speech is not required to use the product. Compliance of this standard was validated using manual visual checks.
302.7 With Limited Manipulation	**Supports**	All screen elements are designed to be accessible for users with poor motor control (e.g., clickable areas are suitably sized and spaced). Links and form elements can be accessed using the tab key. Compliance of this standard was validated using manual keyboard and visual checks.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	**Supports with exceptions**	At least one mode of operation that is operable with limited reach and limited strength. For example: • The product can be used using keyboard only. • All active elements can receive keyboard focus. • The focus order of form fields is presented in a logical order. Compliance of this standard was validated using manual keyboard and visual checks. Exception See [2.1.1 Keyboard (Level A)](#)

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	**Supports**	The product provides features that make its use by individuals with limited cognitive, language, and learning abilities simpler and easier. For example: • Audio does not automatically play on load, minimizing distractions. • Form fields are presented in a standard, consistent way across the product. • Form elements are properly labeled. Compliance of this standard was validated using manual visual checks.

Chapter 4: Hardware

Notes: Notes: This section is not applicable to this web product and has been removed.

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
502.2.1 User Control of Accessibility Features	**Supports**	This product does not interfere with accessibility features that are available through the user's operating system or browser. For example, users can use high contrast mode, text resize, and speech output. Compliance of this standard was validated using manual checks.
502.2.2 No Disruption of Accessibility Features	**Supports**	This product does not disrupt accessibility features that are defined in the site's documentation as accessibility features. Compliance of this standard was validated through manual checks.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	**Supports**	Attributes for role, state/s, boundary, name and other properties for all standard and custom user interface controls are programmatically determinable. Compliance of this standard was validated using screen readers (listed above) and developer tools.

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	**Supports**	States and properties that can be set by the user are capable of being set programmatically, including through assistive technology. For example, users are able to change focus and expand and collapse panels using a keyboard only. The state of the object is announced through assistive technology. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.
502.3.3 Row, Column, and Headers	**Supports**	Tables are implemented using standard html elements, row and a column header are marked and can be identified as tables programmatically. This standard was evaluated using manual visual checks and code inspection.

Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values	**Supports with exceptions**	The current values available for a user input control can be programmatically determined. For example, a screen reader will read out the values in a drop-down menu, checkbox options, and radio buttons. **Exceptions** See [1.3.1 Info and Relationships (Level A)](#), [3.3.2 Labels or Instructions (Level A)](#) Compliance of this standard was validated using screen readers (listed above) and keyboard checks.
502.3.5 Modification of Values	**Supports**	Values that can be set by the user can be set programmatically, including through assistive technology. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	**Supports with exceptions**	All forms have been coded with the necessary mark-up (e.g., using labels / ids, fieldset, etc.) to make them accessible to assistive technologies. Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements. **Exceptions** Exceptions See 1.3.1 Info and Relationships (Level A), 3.3.2 Labels or Instructions (Level A) Compliance of this standard was validated using WAVE and manual visual checks.
502.3.7 Hierarchical Relationships	**Supports**	Hierarchical (parent-child) relationships are programmatically determinable. For example, when tabbing to a dropdown, assistive technology will announce how many items it contains. Compliance of this standard was validated using screen readers (listed above) and manual checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.8 Text	**Supports**	Standard HTML code is used for displaying text on the screen used. Text styling is controlled through cascading style sheets. Compliance of this standard was validated using manual visual checks.
502.3.9 Modification of Text	**Supports**	The product is primarily static text; it does not allow users to set attributes of the text. Users are able to insert text into search fields and forms. This text can be modified using assistive technology. Compliance of this standard was validated using manual visual checks.
502.3.10 List of Actions	**Supports**	Where relevant, the product's UI components provide a list of actions programmatically determinable by assistive technologies. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.11 Actions on Objects	**Supports**	This product is coded in a way to allow assistive technologies (AT) to programmatically execute available actions on objects. Compliance of this standard was validated with using screen readers (listed above) and manual keyboard checks.
502.3.12 Focus Cursor	**Supports**	The current input focus can be discerned by assistive technology (using standard html code for forms, etc.). For most page elements, cursor focus is indicated visually by a blue border. This standard was evaluated using manual keyboard and visual checks.
502.3.13 Modification of Focus Cursor	**Supports**	Users are able to modify the location of focus (for user focusable controls), the text insertion point (caret) when a caret exists, and change selection attributes of objects (when text and items can be selected by the user). This standard was evaluated using manual keyboard and visual checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.14 Event Notification	**Supports with exceptions**	This product is coded in a way to notify assistive technologies (AT) of events relevant to user interactions, including but not limited to changes in the component's state(s), value, name, description, or boundary. Users are notified of the state of an expanded or collapsed panel. **Exception** In a few cases, events are not communicated to the user. For example, when no search results are found, user is not automatically notified. When item is removed from Marked list, removed state is not communicated to the user. This standard was evaluated using screen readers (listed above).

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	**Supports with exceptions**	The product does not interfere with system features to: - Enable sequential entry of multiple (chorded) keystrokes (Section 9.3.3) - Provide adjustment of delay before key acceptance (Section 9.3.4) - Provide adjustment of same-key double-strike acceptance (Section 9.3.5) - Provide screen reader support. In addition, a text-to-speech feature is available on document pages. It is an optional feature that can be enabled in the customer's account. (Section 10.6.9) **Exception specific to Twentieth Century Drama collection** If you are accessing Twentieth-Century Drama on a Mac, the Flash Player plug-in is required to view some of the texts where copyright restrictions have been applied (i.e. to prevent users from copying and printing the texts). There is no alternative view for these texts. A link is provided to the Flash plug-in via the Technical Support (through Information Center link appearing on all pages of site).

Criteria	Conformance Level	Remarks and Explanations
		This standard was evaluated using screen readers (listed above), manual keyboard checks, and manual visual checks.
503 Applications	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	**Supports**	The CSS style sheet can be overridden in the product using the browser settings.
		Compliance of this standard was validated using manual visual checks.
503.3 Alternative User Interfaces	**Not applicable**	This product does not provide alternative user interfaces that function as assistive technology.
		This standard was evaluated using manual visual checks.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	**Not applicable**	This product does not contain any audio/video content
503.4.2 Audio Description Controls	**Not applicable**	This product does not contain any audio/video content
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	**Not applicable**	Not applicable
504.2.2 PDF Export	**Not applicable**	Not applicable
504.3 Prompts	**Not applicable**	Not applicable
504.4 Templates	**Not applicable**	Not applicable

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	**Supports with exceptions**	An Accessibility help page is available in the footer section, which can be accessed from all pages of the site. This help page includes useful information on: • Navigation • Using the Tab key • Skip navigation • Changing text size and color **Exception specific to Twentieth Century Drama collection** If you are accessing Twentieth-Century Drama on a Mac, the Flash Player plug-in is required to view some of the texts where copyright restrictions have been applied (i.e. to prevent users from copying and printing the texts). There is no alternative view for these texts. A link is provided to the Flash plug-in via the Technical Support site (through Information Center link appearing on all pages of site).
602.3 Electronic Support Documentation	See [WCAG 2.0](#) section	See information in WCAG section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	**Supports**	Product support documentation is provided online through the product's help system and through the Support Center area of the ProQuest's corporate site. This documentation can be accessed online or printed. End-users can also contact customer support (by phone, email, chat, or through the Contact Us web form) to request any further help.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	**Supports**	An Accessibility help page is available in the footer section, which can be accessed from all pages of the site. This help page includes useful information on: • Navigation • Using the Tab key • Skip navigation • Changing text size and color An Accessibility page is also provided, which includes links to accessibility compliance statements.

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	**Supports**	Support services are available to accommodate the communication needs of end users with disabilities. Users can communicate with customer support via: • Phone • Email • Chat • Contact Us web form Support services have experience working with end users with disabilities.

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Notes: This report covers the degree of conformance for Web Content Accessibility Guidelines 2.0 and Section 508 as published in 2017. Therefore, tables and other details in this section have been removed.

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