ProQuest: Black Studies Center
Accessibility Conformance Report

VPAT® Version 2.2, Revised Section 508 Edition—July 2018

Name of Product/Version:	Black Studies Center / June 2018 release
Product Description:	Black Studies Center delivers trusted sources for scholarly research and teaching in Black Studies, integrated in a single cross-searchable gateway. It includes scholarly journals, commissioned overview essays by top scholars in Black Studies, historic indexes, and the full-text of The Chicago Defender newspaper, from 1910-1975. Also included are essay bibliographies, with many of the items sourced in full-text, multimedia clips and images, and a timeline.
Report Date:	June, 2019
Contact information:	email.technicalsupport@proquest.com
Notes:	ProQuest is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that all pages comply with web accessibility guidelines. Due to the scale and complex nature of Black Studies Center's content and services, this is an ongoing effort. We appreciate your feedback.
Evaluation Methods Used:	Methods and tools: • Color Contrast Analyzer provided by WebAIM • Deque axe accessibility testing tool • JAWS with Internet Explorer • Manual keyboard checks • NVDA with Firefox • WAVE (web accessibility evaluation tool) provided by WebAIM • Web Developer browser extension

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at *http://www.w3.org/TR/2008/REC-WCAG20-20081211/*	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.1.1 Non-text Content (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Partially supports	This product is designed to support alternative access to non-text content wherever possible.
		
		Images: Most images used to represent functionality or actions have associated text labels (or alt /title text if a text label is not appropriate).
		
		We cannot guarantee that all images in the content have been given alt text. Some full text articles are in PDF image format only (unreadable to screen readers).
		
		Decorative images have blank alt text, so they will be ignored by assistive technology.
		
		Controls: Text labels identify most form fields. Label / ids and other accessible code necessary for screen readers are associated with most form elements.
		
		Exceptions
		    • The "My Archive" tab is an image and requires descriptive alt-text
		    • Some pages in the "View Contents" section have form elements / checkboxes with missing or orphaned labels.
		
		Compliance of this standard was validated using: keyboard, WAVE, Firefox with NVDA, manual visual checks

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does not support	There is no audio-only content in the product. Video content is generally accompanied an abstract describing the content and context of the recording, but no audio track provided that presents equivalent information for prerecorded video-only content. Compliance of this standard was validated using: keyboard, WAVE, Firefox with NVDA, Windows Media Player
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does not support	Captions are not provided for any prerecorded content. Compliance of this standard was validated using: keyboard, WAVE, Firefox with NVDA, Windows Media Player
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does not support	Transcripts are not available for the video content. Compliance of this standard was validated using: keyboard, WAVE, Firefox with NVDA

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	The site employs the following to support this criterion: • Labels/ids with form elements • Markup for lists and headings • CSS to control the visual presentation of text • Correct use of semantic markup **Exceptions** • Some pages in the "View Contents" section have form elements / checkboxes with missing or orphaned labels. • The site does not contain landmarks or other region defining elements. Compliance of this standard was validated using: keyboard, WAVE, Firefox with NVDA, manual visual checks
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Content is ordered in a meaningful sequence, even when page styling is turned off. Compliance of this standard was validated using: keyboard, WAVE, Firefox with NVDA, manual visual checks
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Instructions provided do not rely solely on single sensory components. Typically, descriptive text and labels are used. Compliance of this standard was validated using: keyboard, WAVE, Firefox with NVDA, manual visual checks

Criteria	Conformance Level	Remarks and Explanations

1.4.1 Use of Color (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Partially supports	Color is used to enhance usability by drawing attention to certain areas of the screen.
		
		In most cases, color is not the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
		
		Additional differentiation is provided when the link is hovered over or receives focus: (e.g., text becomes underlined).
		
		Exception
		    • The icons used on the Timeline page are colored circles and are indistinguishable when the page is desaturated. A text-only version of the timeline is available but with limited functionality compared with the visual timeline.
		
		Compliance of this standard was validated using: keyboard, WAVE, Firefox with NVDA, manual visual checks

1.4.2 Audio Control (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Supports	There is no site-wide audio content
		
		Compliance of this standard was validated using: keyboard, manual visual checks

Criteria	Conformance Level	Remarks and Explanations

2.1.1 Keyboard (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Partially supports	This product is designed for keyboard access. Product functionality is available and executable from a keyboard.
		
		Access keys are present, but they do not conflict with existing browser or screen reader shortcuts.
		
		Exception
		    • The durable URL modal is not accessible by the keyboard alone
		
		Compliance of this standard was validated using: keyboard, WAVE, Firefox with NVDA, manual visual checks

2.1.2 No Keyboard Trap (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Supports	Focus can be moved to and away from components using only a keyboard.
		
		Compliance of this standard was validated using: keyboard, manual visual checks

2.2.1 Timing Adjustable (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Does not support	This product does not require timed responses. However, the user's session will time out after a period of inactivity. The user can re-start their session by performing a simple action, but no warning is given before the session is timed out.
		
		Compliance of this standard was validated using: keyboard, manual visual checks

2.2.2 Pause, Stop, Hide (Level A)
Also applies to:
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Supports	Users can pause, stop or hide video which plays automatically by using the controls in their media player (Windows Media Player or QuickTime).
		
		Compliance of this standard was validated using: keyboard, manual visual checks, Windows Media Player

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	This product does not contain anything that flashes more than three times in any one second period. Compliance of this standard was validated using: keyboard, manual visual checks
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Heading structure and landmark markup can be used to skip blocks of content. In addition, "Skip Navigation" links allows user to bypass the header, search bar, etc. Blocks of content are grouped under headings or using structural elements. Compliance of this standard was validated using: keyboard, WAVE, manual visual checks
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Most pages on the site have descriptive page titles. Compliance of this standard was validated using: WAVE, keyboard, and manual visual checks **Exceptions** • Some pages in the "View Contents: Black Abolitionist Papers" section are missing page titles Compliance of this standard was validated using: keyboard, WAVE, manual visual checks
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Page elements and functionality are placed in an order that follows the sequences and relationships in the content. Compliance of this standard was validated using: keyboard, WAVE, manual visual checks

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Meaningful link text has been used throughout the product. Where link text could be considered ambiguous, we have provided title attribute text with additional information. **Exceptions** • Button to the right of the Quick Search is labeled "Go" and should have text that describes the purpose of the link—i.e., "Search" • The "My Archive" tab is read by the screen reader as "visited link, Alt + Shift + K". The tab should have text that describes the purpose of the link—i.e., "Link to My Archive"
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does not support	The language of most page has not been specified in the HTML. Compliance of this standard was validated using: keyboard, WAVE, manual visual checks
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Context does not change on focus alone. Compliance of this standard was validated using: keyboard, manual visual checks
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Context does not change automatically; appropriate controls are provided. Compliance of this standard was validated using: keyboard, manual visual checks

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Error messages are provided on all relevant forms within the site. Compliance of this standard was validated using: keyboard, manual visual checks
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	The main search page has sufficient labels and instructions. **Exceptions** • Many of the pre-filtered search results pages (i.e. searching in the "Black Literature Index," or searching the "View Contents: Dissertations") have orphaned and/or are missing form labels. In most cases, these fields are these forms are the "Add to Marked List" checkbox and text. Compliance of this standard was validated using: keyboard, WAVE, Firefox with NVDA, manual visual checks
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Elements on this site have complete start and end tags and are nested according to their specification Compliance of this standard was validated using: keyboard, WAVE, manual visual checks
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Pages conform to HTML web standards. When not absent as noted above, names and roles of all UI elements are semantically and programmatically correct. Compliance of this standard was validated using: keyboard, WAVE, manual visual checks

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	This product does not contain live audio or video content. Compliance of this standard was validated using: manual visual checks
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does not support	This product does not contain audio descriptions for prerecorded video content in synchronized media. Compliance of this standard was validated using: Firefox with NVDA, manual visual checks
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Most visual elements containing text and images of text has a contrast ratio of at least 4.5:1. Exceptions • The icons used on the Timeline page are colored circles and are indistinguishable when the page is desaturated. • The skip link has a contrast of 3.1:1 (pink text on white background) • The <h2> tag "Log in" on the landing page has a contrast of 3.8:1 (brown text on green background) Compliance of this standard was validated using: WAVE, keyboard, manual visual checks, color contrast analyzer

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Text in the product can be enlarged up to 200 percent. Print view pages give an option to print large text. Compliance of this standard was validated using: manual browser zooms
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	HTML/CSS is used to present visual elements whenever possible. **Exceptions** • some full text articles are scanned images (PDF/GIF/JPEG) which cannot be read by screen readers. Compliance of this standard was validated using: keyboard, WAVE, manual visual checks
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	More than one way is available to locate the main pages of the site. For instance, links to the main pages of the site are available on every page through global navigation links. All main pages of the site provide a search form, so users can access content. Compliance of this standard was validated using: keyboard, WAVE, manual visual checks

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	In general, appropriate headings and labels are used throughout the interface. **Exceptions** • Some pages in the "View Contents" section have form elements / checkboxes with missing or orphaned labels. • The site does not contain landmarks or other region defining elements. Compliance of this standard was validated using: keyboard, WAVE, Firefox with NVDA, manual visual checks
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	This product has been implemented to support the default focus indicator for the device being used. Most link text and other elements have been styled to change in visual appearance when the mouse hovers or tabs over them. For instance, on mouse hover, links are underlined. On tab focus, links are underlined and display a gray outline. Form input fields display a heavier border on focus. The keyboard focus cannot be determined within the Cookie Preferences modal. Compliance of this standard was validated using: keyboard, manual visual checks
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Does not support	In rare cases, the content may include text that is in a different language than the primary language of document. The site is not coded to identify changes to language in the content. Compliance of this standard was validated using: keyboard, developer tools, manual visual checks

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The primary site navigation links appear in the same place and the same order on every page of this product. Compliance of this standard was validated using: keyboard, WAVE, manual visual checks
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Care has been taken to identify components with the same functionality consistently throughout the site. Compliance of this standard was validated using: WAVE, manual visual checks
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Suggestions for error correction are made when applicable. Compliance of this standard was validated using: manual visual checks
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	

Table 3: Success Criteria, Level AAA

Notes: This Accessibility Conformance Report covers the degree of Level A and Level AA conformance for Web Content Accessibility Guidelines 2.0, as well as Section 508 standards as published in 2017 and corrected in 2018. Tables and other details in this section have been removed.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	This product is coded to work with screen readers and other assistive technologies. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.
302.2 With Limited Vision	Supports	This product is coded to work with screen readers and other assistive technologies. In addition, text size can be adjusted through standard browser functionality. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Supports	Color is used to enhance usability by drawing attention to certain areas of the screen. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. If needed, the product's CSS can be overridden using the browser. Compliance of this standard was validated using manual visual checks.
302.4 Without Hearing	Partially supports	User hearing is not required to use most features that are available in the product. **Exception** • Captions and transcripts are not provided for video content Compliance of this standard was validated using: Firefox with NVDA, manual visual checks

Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Partially supports	User hearing is not required to use most features that are available in the product. **Exception** • Captions and transcripts are not provided for video content Compliance of this standard was validated using: Firefox with NVDA, manual visual checks
302.6 Without Speech	Supports	User speech is not required to use features that are available in the product.
302.7 With Limited Manipulation	Supports	All screen elements are designed to be accessible for users with poor motor control (e.g., clickable areas are suitably sized and spaced). Links and form elements can be accessed using the tab key. Compliance of this standard was validated using manual keyboard and visual checks.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Supports	At least one mode of operation that is operable with limited reach and limited strength. For example: • The product can be used using keyboard-only. • All active elements can receive keyboard focus. • The focus order of form fields is presented in a logical order. Compliance of this standard was validated using manual keyboard and visual checks.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product provides features that make its use by individuals with limited cognitive, language, and learning abilities simpler and easier. For example: • Form fields are presented in a standard, consistent way across the product. • Form elements are properly labeled. Compliance of this standard was validated using manual visual checks

Chapter 5: Software

Notes: None.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	This product does not interfere with accessibility features that are available through the user's operating system or browser. For example, users can use high contrast mode, text resize, and speech output. Compliance of this standard was validated using manual checks.
502.2.2 No Disruption of Accessibility Features	Supports	This product is coded in a way so that platform features that are defined in the platform documentation as accessibility features are no disrupted. Compliance of this standard was validated using screen readers (listed above) and developer tools.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
502.3.1 Object Information	Supports	Attributes for role, state/s, boundary, name and other properties for all standard and custom user interface controls are programmatically determinable. Compliance of this standard was validated using screen readers (listed above) and developer tools.
502.3.2 Modification of Object Information	Supports	States and properties that can be set by the user are capable of being set programmatically, including through assistive technology. For example, users can change focus and expand and collapse panels using a keyboard only. The state of the object is announced through assistive technology. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.
502.3.3 Row, Column, and Headers	Not applicable	Data tables are not used as part of this site. This standard was evaluated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values	Supports	The current values available for a user input control can be programmatically determined. For example, a screen reader will read out the values in a drop-down menu, checkbox options, and radio buttons. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.
502.3.5 Modification of Values	Supports	Values that can be set by the user can be set programmatically, including through assistive technology. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.6 Label Relationships	Partially supports	This product is coded in a way exposing labels, exposing relationships between a control and any text or other component that provides additional information about the control such as description, instructions, grouping or identifying a required field. **Exceptions** • Many of the pre-filtered search results pages (i.e. searching in the "Black Literature Index," or searching the "View Contents: Dissertations") have orphaned and/or are missing form labels. In most cases, these fields are these forms are the "Add to Marked List" checkbox and text. • Some pages in the "View Contents" section have form elements / checkboxes with missing or orphaned labels. • The site does not contain landmarks or other region defining elements. Compliance of this standard was validated using screen readers (listed above), WAVE, and manual checks

Criteria	Conformance Level	Remarks and Explanations
502.3.7 Hierarchical Relationships	Supports	Hierarchical (parent-child) relationships are programmatically determinable. For example, when tabbing to a dropdown, assistive technology will announce how many items it contains. Compliance of this standard was validated using screen readers (listed above) and manual checks
502.3.8 Text	Supports	Standard HTML code is used for displaying text on the screen used. Text styling is controlled through cascading style sheets. Compliance of this standard was validated using manual visual checks.
502.3.9 Modification of Text	Supports	The product is primarily static text; it does not allow users to set attributes of the text. Users can insert text into search fields and forms. This text can be modified using assistive technology. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.10 List of Actions	Supports	Where relevant, the product's UI components provide a list of actions programmatically determinable by assistive technologies. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.
502.3.11 Actions on Objects	Supports	This product is coded in a way to allow assistive technologies to programmatically execute available actions on objects. Compliance of this standard was validated with using screen readers (listed above) and manual keyboard checks.
502.3.12 Focus Cursor	Supports	The current input focus can be discerned by assistive technology (using standard html code for forms, etc.). For most page elements, cursor focus is indicated visually by a gray border. Compliance of this standard was validated with using screen readers (listed above) and manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Supports	Users can modify the location of focus (for user focusable controls), the text insertion point (caret) when a caret exists and change selection attributes of objects (when text and items can be selected by the user). Compliance of this standard was validated with using screen readers (listed above) and manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.14 Event Notification	Partially supports	This product is coded in a way to notify assistive technologies (AT) of events relevant to user interactions, including but not limited to changes in the component's state(s), value, name, description, or boundary. For example: • Users are notified when their search results have been filtered. • Users are notified of the state of an expanded or collapsed panel. **Exceptions** • In a few cases, events are not communicated to the user. For example, error messages are typically not announced to the user. When search results are re-sorted, this event is not communicated to AT. Compliance of this standard was validated with using screen readers (listed above) and manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Supports	This product is coded in a way to: Enable sequential entry of multiple (chorded) keystrokes • Provide adjustment of delay before key acceptance • Provide adjustment of same-key double-strike acceptance Note: there is no audio or video output
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The CSS style sheet can be overridden in the product using the browser settings. Compliance of this standard was validated using manual visual checks.
503.3 Alternative User Interfaces	Not Applicable	This product doesn't provide alternative user interface that functions as assistive technology
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Does not support	Captions are not available for the video content. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
503.4.2 Audio Description Controls	Does not support	Audio descriptions are not available for the video content. Compliance of this standard was validated using manual visual checks.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See [WCAG 2.0](#) section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	There are no web content authoring tools
504.2.2 PDF Export	Not Applicable	There are no web content authoring tools
504.3 Prompts	Not Applicable	There are no web content authoring tools
504.4 Templates	Not Applicable	There are no web content authoring tools

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	Accessibility and Help pages are available in the footer section, which can be accessed from all pages of this site. An Accessibility page is also provided, which includes links to accessibility compliance statements.
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Product support documentation is provided online through the product's help system and through the Support Center area of the ProQuest's corporate site. This documentation can be accessed online or printed. End-users can also contact customer support (by phone, email, chat, or through the Contact Us web form) to request any further help. If alternative formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional charge. These formats may include ASCII text, large print, and accessible electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	Supports	Accessibility and Help pages are available in the footer section, which can be accessed from all pages of this site. An Accessibility page is also provided, which includes links to accessibility compliance statements.
603.3 Accommodation of Communication Needs	Supports	Support services are available to accommodate the communication needs of end users with disabilities. Users can communicate with customer support via: • Phone • Email • Chat • Contact Us web form Support services have experience working with end users with disabilities.

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